



Sunday – June 6, 2010				
1900	-	2100	Registration and Meet & Greet Hospitality Suite	Burlington Room

Monday – June 7, 2010				
0730	-	0900	Registration & Breakfast Sponsored by: 	Harvester Hall
0900	-	0930	Welcome & Opening Ceremonies	Harvester Hall
0930	-	1045	“Enjoy The Ride” – Steve Gilliland	Harvester Hall
1045	-	1100	BREAK Sponsored by: Halton Regional Police Services Board	Harvester Hall
1100	-	1200	“Domestic Violence & The Role of the Communicator” – Sgt. Paul Davies	Harvester Hall
1200	-	1300	LUNCH	Holidome
1300	-	1430	“Psychology of a 911 Caller” – Kim Rigden	Harvester Hall
1430	-	1445	BREAK Sponsored by: 	Harvester Hall
1445	-	1600	“Suspicious Packages & Substances – Sgt. Jeff Foster E.D.U.	Harvester Hall
2000	-	????	Hospitality Suite	Burlington Room

Tuesday – June 8, 2010				
0800	-	0900	Registration & Breakfast Sponsored by: 	Harvester Hall
0900	-	1030	Crisis Negotiations: Hostage & Barricaded Persons - Barney McNeily	Harvester Hall
1030	-	1045	BREAK Sponsored By: 	Harvester Hall
1045	-	1130	Crisis Negotiations: Hostage & Barricaded Persons Continued – Barney McNeily	Harvester Hall
1130	-	1230	LUNCH	Holidome
1230	-	1400	“Stress & The Emergency Dispatcher” – Kim Rigden	Harvester Hall
1400	-	1415	BREAK Sponsored by: 	Harvester Hall
1415	-	1615	“Shots Fired – Lessons Learned: The Debrief” Sgt. Jeff Sandy	Harvester Hall
1800	-	1930	“Communicator Luau”	Holidome
2000	-	????	Hospitality Suite – Live Performance: Jo-Jo & The Chintos	Burlington Room

Wednesday – June 9, 2010			
0730	-	0830	Registration & Breakfast Sponsored by: 
0830	-	0930	“Seven Humour Habits for Workplace Wellness” Paul Huschilt
0930	-	1000	BREAK & ANNOUNCEMENTS Sponsored by: 
1000	-	1130	“Take The Challenge” Janet Balch
1130			CLOSING CEREMONIES

*Times subject to change slightly.....